

## **Exit Device Product Limited Warranty**

**Ten Year Mechanical Warranty**: The **DELANEY Exit Device** is covered by a ten (10) year mechanical warranty, which guarantees, to the original purchaser/owner, that the exit device shall be free from significant proven defects in material or workmanship under normal usage only, as long as the product used meets the rating requirements for the specific application.

**Three Year Finish Warranty**: The **DELANEY Exit Device** also is covered by a finish warranty which guarantees, to the original purchaser/owner only, that the exit device finish shall be free from significant and proven defects in material and workmanship, other than normal wear to the exit devices finish, for a period of three (3) years from the date of purchase by the original purchaser/owner.

Upon return of a defective product to Delaney Hardware Inc., Delaney shall either repair or replace (the same or similar model) and return the product to the purchaser/owner at no charge for either parts or labor. This limited warranty does not apply to exit devices that have been damaged as a result of improper installation, scratches or abrasions, misused products, or residential products used in a commercial application. "Improper installation" includes, without limitation, installation or use of a product in (a) violation of applicable law or code; or (b) any structure for which the product does not have the required rating. A finish deterioration occurring from the use of paints, solvents, other chemicals, or harsh environment is not a defect in the finish and is not covered by this limited warranty. Any exit device not found to be defective or covered under this limited warranty will be returned to the original purchaser/owner. Neither the manufacturer nor Delaney Hardware Inc. shall be responsible for any cost of removing the old exit device, installing a new exit device or any other costs, including the cost or expenses of returning the defective product.

NEITHER THE MANUFACTURER NOR DELANEY HARDWARE INC. SHALL BE LIABLE FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION, CONSEQUENTIAL, INCIDENTAL, DIRECT, INDIRECT, PUNITIVE OR SPECIAL DAMAGES IN EXCESS OF THE AMOUNT OF THE REPLACEMENT OR REPAIRED PRODUCT, EVEN IF THE MANUFACTURER OR DELANEY HAS BEEN ADVISED OF OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST DELANEY FOR ANY DAMAGES SUFFERED BY YOU.

To the extent allowed by applicable law, including the warranties of merchantability and fitness for a particular purpose, are hereby expressly disclaimed. In the event applicable law does not allow such disclaimer, all warranties imposed by law shall be limited in duration to the duration of the applicable limited warranty provided above. This Limited Warranty is in lieu of all express warranties whatsoever, which are hereby disclaimed. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of or limitation on incidental, special, indirect or consequential damages, so the above limitations or exclusions may not apply to you. For warranty service, please complete the Warranty Request on the reverse side and follow instructions.

Revision Date: 07/28/22

## WARRANTY REQUEST

Name and address of purchaser/owner:
Place of purchase or name and address of builder:
Date of purchase or date of closing:
Please describe in detail the nature of the problem:
Please mail this warranty and the lockset, postage paid, to:
Delaney Hardware Inc. 655 Peachtree Industrial Blvd. Bldg. 100 Sugar Hill, GA 30518
Due to the possibility of loss, it is recommended that the product be mailed insured, return receipt requested.
Delaney Hardware Inc., Inc provides warranty processing for warranties on <b>DELANEY Exit Device</b> , but only for those products sold through Delaney Hardware Inc. and does not join in the making of the warranties covering the product from any other source.

Revision Date: 07/28/22